

ENERVENT DELIVERY AND PAYMENT METHODS

1 DELIVERY METHODS

1.1 We deliver our products with Postnord either for pick-up at service points or delivered to the customer in the case of pallet goods.

2 PAYMENT METHODS

2.1.1 Payments via Nets

When you use the Nets's method of operation, Enervent Zehnder Oy only acts as a marketer of the products and services. They also deliver the products to the customer. Thus, Enervent Zehnder Oy is only responsible for marketing, delivery, and complaints of the product. You can also, if necessary, contact Paytrail Oyj with a complaint.

Paytrail Oyj acts as the seller of the product as the payment goes through Nets and the transaction is made between the customer and Paytrail Oyj. All obligations in connection with the purchase are the responsibility of the seller. Paytrail Oyj is also the recipient of the payment.

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2.1.2 Netbanks

Payment and financing services related to network payment have been implemented by Paytrail Oyj (FI21228397) in consultation with banks and credit institutions in Finland. Paytrail Oyj purchases the payment and reports it to the business owner. From the user's point of view, the service works like any other network payment. If you want to pay your purchases as an online payment, you can choose from: Nordea, Osuuspankki, Danske Bank, Säästöpankki, Oma Säästöpankki, POP Pankki, Aktia, Handelsbanken, Ålandsbanken and S-Pankki.

In addition, you can pay via Visa, Visa Electron, Mastercard, American Express, Eurocard and Diners Club.