

Special terms and conditions for standing orders of ventilation unit filters sold by Enervent Zehnder Oy

Introduction

1. These terms and conditions shall apply in addition to Enervent Zehnder Oy's general terms and conditions when a customer places a standing order for ventilation unit filters subject to separate invoicing. The general terms and conditions were viewable by the customer prior to the placing of the order and are also available from Enervent Zehnder Oy's webshop at <https://webshop.enervent.com/>.
2. These terms and conditions do not limit consumer rights provided under consumer protection legislation.

Delivery and price

3. The filters are delivered by post to the customer in accordance with the order placed, to the address given by the customer.
4. When placing their order, customers may change the interval for filter deliveries by contacting Enervent Zehnder Oy's customer service by phone on +358 207 528 800, by email to enervent@enervent.com or by post to Enervent Zehnder Oy, Kipinätie 1, 06150 PORVOO.
5. Filters will be delivered within two (2) weeks of the estimated delivery time, at the frequency chosen by the customer.
6. The filter price is determined by the price list valid at the time of each delivery. However, a discount applies to standing order invoices.

Validity

7. This agreement is valid until further notice, starting from the date when the order was entered in Enervent Zehnder Oy's information system, and an order confirmation was sent to the customer.
8. Customers wishing to cancel their standing order should contact Enervent Zehnder Oy's customer service, the contact details of which were given in section 3.
9. This agreement is not subject to a notice period or minimum duration.

Installation services

10. Customers can agree separately on the installation of the products by contacting Enervent Zehnder Oy. Installation services are charged for according to the price list valid at the time.

Limitation of liability

11. In every case, Enervent Zehnder Oy's responsibility for product availability and restrictions imposed by the authorities or import restrictions is limited to cancellation of the order agreement and the possible refund of the sales price.
12. Enervent Zehnder Oy reserves the right to unilaterally change these terms and conditions without prior notice. The terms and conditions are valid in the form they were in when the order agreement was made. Whenever an order is placed, the terms and conditions valid at the time shall apply. These are available on Enervent Zehnder Oy's home page at <http://www.enervent.fi/>. Any changes to the law constitute an exception; such changes will enter into force as such, unless otherwise prescribed.